# Mitel MiCollab

## Powering communications for when and where you need it

### Key Features

- UC clients for desktop, mobile devices, and web
- Collaborative workspaces for team-based meetings, conversations, and content sharing integrated into UC clients
- Secure, resilient one-to-one and group chat powered by Mitel CloudLink and built upon AWS® services
- Presence privacy controls of colleague availability information
- Full access to corporate, personal, and off-board LDAP directories from any location
- Presence and communications connectivity within Outlook
- Flexible deployment options - on-site, virtualized, or private cloud - that can evolve with your business as needs change

Improve the speed & quality of decision being made in your business by providing employees with everything they need to connect, communicate, and collaborate with others from anyplace, at any time

Ensuring effective communications is essential in today's fast-paced, mobile marketplace. Mitel® MiCollab provides the essential mix of tools that helps connect employees together from anywhere, on any device, at any time allowing for spontaneous or planned communications and collaboration. Whether it is through instant messaging, voice, point-to-point video, or web collaboration, employees can choose the method that works best given the reasons for meeting, the people involved, and their current location.

MiCollab supports a range of deployment options including software only for deployment on industry-standard servers, as a virtual machine within VMware® vSphere® or Hyper-V environments, or as a pre-integrated private cloud solution via Mitel MiCloud Flex[1].

When deployed within a VMware environment MiCollab can be managed through VMware vCenter™ management tools, providing resource efficiencies and a single business continuity plan across all of your business applications.

When it comes to working alongside other applications your business may already have, MiCollab integrates with and provides enhanced communications and collaboration functionality with leading business applications, including Microsoft Outlook, Skype for Business, and Office365.

## Mitel®
Powering connections

# Technical specifications

## LANGUAGE SUPPORT

Client user interfaces (UIs) are supported in the following languages:

Danish, Dutch, English, Finnish, French (Canadian & European), German, Italian, Mandarin Chinese, Norwegian, Portuguese (European & Brazilian), Russian, Spanish (Latin American & European), and Swedish

## HARDWARE REQUIREMENTS

| | |
|---|---|
| CPU | For information on qualified servers, please consult the Mitel Engineering Guide or contact your local Mitel representative. |
| Hard Drive | 250 GB |
| RAM | 6 GB (Server Appliance), 8 GB (Mid-range), 16 GB (Enterprise-class) |
| NIC | Single NIC in LAN mode (server only) or dual NIC when deployed in network edge (server-gateway) |
| Virtual MiCollab | Intel®-based server with a minimum Xeon® 55xx Series at 2 Ghz or better (supporting Core i7 / Intel Nehalem architecture), with hyper-threading enabled. |

## SOFTWARE REQUIREMENTS

| | |
|---|---|
| MiCollab Web Client and Web Collaboration Sharing/Viewing | Internet Explorer® release 11, Microsoft Edge 40 or later, Mozilla Firefox release 59 or later, Apple® Safari® 10.1 or later and Google Chrome version 66 and later |
| MiCollab Client Support | MiCollab My Unified Communications portal, MiCollab Server Manager portal, and application clients (such as audio, web and video conferencing and MiCollab desktop clients) are supported on Windows 7 (SP1 or higher), Windows 10 Anniversary update or higher) (both 32 and 64-bit versions), and Mac OSX 10.13 and 10.12 |
| MiVoice for Skype for Business | Lync version 2013 and Skype for Business 2016 |
| Virtualization Support | VMware vSphere Client (6.5 and 6.7), VMware ESX® / ESXi™ release 4.1, 5.0 and 5.1, Microsoft Hyper-V Server 2012 R2 and 2016 |
| E-mail Client Integration | Server-side integration with Microsoft® Outlook® 2013 or 2016, Office365 2016, Microsoft Exchange 2013 and 2016, and Google Mail (Gmail) / (IBM Lotus Notes® 9.0 is supported with legacy desktop PC client only) |

## THIRD-PARTY INTEGRATION

| | |
|---|---|
| Microsoft Outlook® | 2013 and 2016 |
| IBM® Lotus Notes® | 8.0, 8.5, or 8.5.2 (supported with legacy desktop PC client) |
| IBM® Sametime® Federation | 8.5 or 9 |
| ACT!® by Sage | 2008, 2009 & 2011 (supported with legacy desktop PC client) |
| Dragon® Professional | 14  (with MiCollab Audio, Web, Video and MiVoice for Skype for Business Plug-in) |
| ZoomText | 10.1 (with MiCollab Audio, Web, Video and MiVoice for Skype for Business Plug-in) |
| JAWS | 17 (with MiCollab Audio, Web, Video and MiVoice for Skype for Business Plug-in) |

## SUPPORTED VIRTUAL DESKTOP

| | |
|---|---|
| MiCollab Clients for Windows | Citrix version 7.14, VMware View 7, and RDS 2016 Server |
| AWV Plug-in for Outlook | Outlook Client 2013 and 2016 for Windows on Citrix XenApp and XenDesktop version 7.11 (and later) |

## SUPPORTED MOBILE SOFTWARE

| | |
|---|---|
| Android | 6.0, 7.0, or 8.0 |
| iOS | iOS 10.3 and iOS 11 |

## SUPPORTED MITEL PLATFORMS

| | |
|---|---|
| Mitel Standard Linux (MSL) | Release 11 (32-bit version only) |
| MiVoice Business | 8.0 SP3 or later |
| MiVoice MX-ONE | 6.3 SP3 or later |
| MiVoice 5000 | 6.4 or later |
| MiVoice Office 400 | 6.0 SP2 or later |
| MiVoice Border Gateway | Release 11 or later |
| Mitel InAttend | Release 2.5 SP3 or later |
| MiContact Center Business | Release 9.1 or later (ACD agent softphone support with MiVoice Business) |

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1 MiCloud Flex is presently available in select geographies. Contact your Mitel reseller for more information.